Role Profile	Office Manager
Reports To	CEO PA
Grade	Kent Range 6
Job Purpose	Manage an effective and efficient administration support service for the school.
Accountabilities	The post holder will be expected to undertake the following broad accountabilities:-
	• Line manage school office staff to ensure the smooth-running of the school's administration service.
	Plan, develop, maintain and monitor administration systems and procedures
	 Complete and submit statutory forms and returns including those to outside agencies.
	 Support with the admissions process (including mid-stream admissions) to ensure a smooth entry to the school, including production of student timetables.
	 Support with year 6 transition for all new year 7 entries to the school to ensure a smooth transfer from the primary phase and allocate students to groups in SIMS.
	Input and maintain student timetables in SIMS.
	Lead the administration of options in liaison with the DH Curriculum.
	 Liaise with the DH Inclusion and Community Leaders to provide administrative support for exclusions and GIFT meetings.
	Report to the Leadership Group on group sizes and numbers on roll.
	• Provide administrative support to the arrangements of school events in support of the event organiser.
	• Provide first aid support to students, ensuring that they are dealt with in a caring and effective way.
	Liaise with the school uniform supplier to ensure that appropriate stocks are maintained.
	Co-ordinate student vaccinations
	Co-ordinate annual school photographs
	Liaise with staff, pupils, parents/carers and external agencies
	Respond to parent enquiries including the parent interview booking system.
Knowledge and Skills	The post holder should possess the following knowledge and skills:
	Educated to NVQ2 or equivalent
	Proven administration experience
	Experience of managing a team
	Experience of SIMS
	 Good general ICT skills, including experience of Microsoft Word and DTP packages
	 Excellent communication skills, both verbal and written for dealing with a range of individuals

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	Ability to work to deadlines
	Empathy with students
	Qualified First Aider
Personal Qualities	The post holder should possess the following personal qualities:
	A flexible approach.
	 Ability to build and sustain effective working relationships
	 Ability to demonstrate enthusiasm and sensitivity while working with others
	Ability to make considered decisions
	 Be encouraging and supportive in the development of others
	Be emotionally self-aware
	Conflict management
	 Demonstrate a high level of integrity, honesty and fairness
	Have high personal aspirations and inspire the same in all members of the school community
	Humour, warmth and energy
	Organisational awareness/service orientation
	Readiness to reflect on, evaluate and improve practice