

**PERSON SPECIFICATION  
SYSTEMS TECHNICIAN**

	<b>Characteristics</b>
<b>Experience and training</b>	<ul style="list-style-type: none"> <li>• Experience of working in a busy IT environment</li> <li>• Experience of Microsoft operating systems and network technologies</li> <li>• Willingness to take part in professional development</li> <li>• Some experience of a secondary school context</li> </ul>
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Specific training in computing related discipline</li> <li>• Good secondary school qualifications</li> <li>• Higher level qualification in IT/Graduate, or relevant experience</li> </ul>
<b>Personal qualities</b>	<ul style="list-style-type: none"> <li>• Ability to think outside the box with a logical approach to problem solving and troubleshooting</li> <li>• Capacity for hard work and high expectations of self and students</li> <li>• Ability to clearly communicate technical information to a range of people with varying technical abilities</li> <li>• Ability to work independently as well as part of a team</li> <li>• Ability to work to deadlines</li> <li>• Flexible and open-minded approach to work</li> <li>• Genuine interest and passion in using technology to support education</li> <li>• Willingness to develop own knowledge and undertake training</li> <li>• Generosity of spirit</li> <li>• Willingness to contribute to extra-curricular activities</li> </ul>
<b>Knowledge and skills</b>	<ul style="list-style-type: none"> <li>• Strong knowledge of Microsoft technologies including operating systems and desktop software</li> <li>• Knowledge of Windows server roles and technologies would be advantageous</li> <li>• Knowledge of networking technologies and associated hardware</li> <li>• Experience of HP switches would be advantageous</li> <li>• Knowledge and experience of wireless networking technologies</li> <li>• Excellent troubleshooting and fault diagnosis skills</li> <li>• Excellent communication skills, verbal and written</li> <li>• Strong organisational skills and ability to prioritise own workload</li> <li>• Awareness of GSuite for Education or other relevant cloud based technology</li> </ul>

A list of qualities required always looks daunting. However, we would like to reassure you that we are realistic, and more interested in you as a whole person rather than in a tick-list of your attributes. It is not expected that you will have had the opportunity to develop each of the skills to the same level. Please use the statement in support of your application as an opportunity to tell us about your strengths, or the elements of your work of which you are most proud, and the ways in which you could make a contribution to this school. Thank you.