

RECEPTIONIST

VACANCY

Minterne Junior School
Minterne Avenue
Sittingbourne
Kent
ME10 1SB

Phone: 01795 472323
Email: office@minterne.kent.sch.uk



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Dear Applicant

Thank you for expressing an interest in joining us at Minterne Community Junior School.

I hope this pack will give you a flavour of what it is like to be part of our successful and supportive school. We would welcome your request to come and visit us during the school day to see for yourself why we are so proud of our pupils and staff who make up our school community.

At Minterne, we are passionate about providing children with the opportunities and desire for learning. Our aim is to produce happy children who are successful learners, confident individuals and responsible citizens. Built in 1964, Minterne Junior School serves a pleasant residential area. The town centre and the countryside are both easily accessible from the school. There are almost 390 pupils aged from 7 to 11 currently on roll. The school is set on a spacious site, with 12 classrooms and an attached Speech and Language Unit. Each class has an interactive whiteboard, internet access and access to iPads. Indeed, our computing facilities are excellent; featuring a large suite which houses 36 modern computers and a class set of iPads. We are proud to be part of Our Community Multi Academy Trust, a group of ten schools under the leadership and guidance of Chief Executive Officer, Mr David Whitehead.

All new colleagues at Minterne Junior School are made to feel welcome and professional development of staff across our Multi Academy Trust is one of our top priorities.

If you would like to find out more about our school, please visit our website: www.minterne.org or contact the office: office@minterne.kent.sch.uk (t:01795 472323).

Please do not hesitate to contact us if you have any questions or would like to know more about the role.

Yours faithfully

Ms Kirsty Hadfield
Head of School



Mrs Catherine Hurst
Executive Headteacher



Advert

Job Title: Receptionist – part time

Grade: Kent Scheme A

Salary: £13,790 pro rata (£24,522 FTE)

Hours: Monday to Thursday 8.30am to 1.00pm, Fridays 8.30am to 4.00pm (24.5 hours per week)

This is a permanent vacancy subject to six months' probation.

We are seeking a friendly, organised and professional individual to join our team as a part-time School Receptionist. As the first point of contact for our junior school, you will play a key role in creating a welcoming and efficient front office environment for pupils, parents, staff, and visitors.

Key responsibilities include answering incoming telephone calls, greeting and assisting visitors in person, and ensuring all enquiries are handled promptly and courteously. You will support the Office Manager in the day-to-day running of the school office, helping to maintain smooth operations and effective communication across the school.

The role also involves providing general administrative support under the direction of the Office Manager and senior staff, ensuring tasks are completed accurately and efficiently.

The ideal candidate will have excellent communication and interpersonal skills, strong organisational abilities, and a calm, approachable manner. Previous administrative or receptionist experience is desirable. Join our supportive team and help contribute to a positive and well-run school environment.

We can offer you:

- The opportunity to work in an excellent school and to contribute to its growth and development
- Students who enjoy learning
- A stable and committed staff team determined to give our students the best possible opportunities
- A supportive and committed board of trustees
- Work within a growing Trust who fully believe in the professional development of their staff.

The successful candidate will:

- Have excellent organisational skills
- Be punctual
- Communicate well
- Have good teamwork skills
- Respect confidentiality and the potential sensitivities of working in a school
- Have experience cleaning
- Be able to demonstrate in their application that they can fulfil the main duties of the job description and person specification as a minimum

The successful candidate will be subject to an enhanced DBS check along with other pre-employment checks which must be undertaken before the role is confirmed by the school.

Our Community MAT is committed to safeguarding, safer recruitment and promoting the welfare of pupils. Our comprehensive recruitment and selection processes aim to discourage and screen out unsuitable applicants. Successful candidates are subject to rigorous pre-employment checks which include online checks.

We are equally committed to eliminating discrimination and encouraging diversity. We aim for our workforce to be representative of society and that each employee feels respected and able to give their best. We are committed to providing equality and fairness in our recruitment and employment practices and not to discriminate on any grounds. We oppose all forms of unlawful and unfair discrimination.

Applications to be made via Kent Teach.

For further information about the role, please contact Rebecca Bower or Joanna Boddy (office managers), via telephone on 01795 472323, or via office@minterne.kent.sch.uk.

Job Description

Purpose of the job

To support the office manager to ensure the smooth running of the school office on a day to day basis.

To provide administrative support for the school under the direction of the office manager and other senior staff.

Key duties and responsibilities

- Act as first point of contact for the school dealing with face to face enquiries, welcoming and providing refreshments to visitors, parents, pupils, staff and contractors to the school.
- Ensure visitors, pupils, parents, staff and contractors sign in/out in accordance with school procedures
- Manage incoming and outgoing delivery and collection of mail and parcels. Open, sort, distribute and deliver incoming mail.
- Answer enquiries received in person/by phone or via emails referring any complex queries to the office manager and acting on instructions appropriately
- Print and distribute letters as to parents as and when required
- Send any parent communication via school communication system
- Support the office manager with other general administrative duties such as scanning, photo copying and filing.
- Greet and register daily breakfast club children
- Under direction of the Office Manager, record daily attendance registers, make initial enquiries with parents regarding unexplained pupil absence/lateness — including first day calling/texting
- Processing of dinner registers each morning and liaising with the catering provider
- Support office manager with stock check, advising when orders need to be placed
- Support office manager with financial procedures as and when required, check against delivery notes when taking in orders
- Support office manager in maintaining school diary and arrange meetings/room bookings/visits from external agencies as required
- Provide administrative support and maintenance of school management information systems under the instruction of the office manager
- Support the office manager in organising school clubs and extended services.
- Collate and send payroll related forms as and when required
- Support in organising ad-hoc events such as school photos, PTA events and parents' evenings
- Take responsibility for your own learning and development

Comply with policies and procedures relating to child protection, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.

Act as a role model adopting personal standards of behaviour with Trust staff, Trust pupils and the wider community which support the highest possible standards putting children at the centre of everything you do

Our Community Multi Academy Trust is committed to safeguarding and promoting the welfare of children
Any other work requested by, and deemed appropriate by, strategic leaders

This role is subject to an enhanced DBS check

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

Person Specification

Applicants should describe in their application how they meet these criteria.

	Essential	Desirable
Qualifications / Education	<ul style="list-style-type: none"> NVQ Level 2 or equivalent experience with proficient knowledge/skills in business administration GCSE grade A*-C in English and mathematics 	
Experience	<ul style="list-style-type: none"> Some experience of working in an office environment Experience of a range of computer applications including Microsoft Word and Outlook Previous experience of reception work or working in a customer service role 	<p>Knowledge of school administrative systems EG SIMS, RM Integris, Arbor</p>
Skills	<ul style="list-style-type: none"> Able to provide a high level of customer service Able to deal calmly, tactfully and effectively a range of people Able to communicate and convey information clearly and accurately both orally and in writing to a range of people Able to work in an organised and methodical manner Good IT skills, able to type quickly and accurately Able to take personal responsibility for organising day to day workload Confident telephone manner, able to write down and convey accurate messages Able to work effectively and supportively as a member of the school team Able to use own initiative to solve problems and respond proactively to unexpected situations Able to work confidentially, keeping work-related issues and discussions confidential 	<p>Knowledge of relevant child protection policies which keep children safe in a school setting</p> <p>Skills and confidence to provide first aid in a real-life situation</p>
Personal attributes	<ul style="list-style-type: none"> Good time keeping and attendance Flexible and responsive to change Patient and calm under pressure Self-motivated and pro-active Appropriate levels of personal presentation Good sense of humour Diplomatic and resourceful 	
Values	<ul style="list-style-type: none"> Commitment to school's aims and values Commitment to continuous personal development Honest and reliable, displays integrity and commitment, acting as an ambassador for the Trust Champion for children — establish positive relationships with Trust children, their families and staff so that pupils see all staff groups as integral and vital parts of the school family 	

Our Community Multi Academy Overview

We believe that the success of an organisation is rooted in the quality of its leadership. In Our Community Multi Academy Trust we believe that leaders who uphold the core values of the Trust and demonstrate the leadership principles as listed below will enjoy the greatest success within their schools.

We believe exemplary leadership is rooted within our three core values. We want our leaders to be:

1. Inclusive Leaders
2. Compassionate Leaders
3. Community Leaders



OCMAT Leadership Principles

The Inclusive Leader:

- Will hold and maintain the highest educational standards for all children
- Will welcome all children and staff to our schools equally
- Will make reasonable adjustments to enable/ensure all pupils to have equitable access to an enriching, broad and balanced curriculum
- Will adhere to the principles of the SEND Code of practice
- Will ensure that their school is an accessible educational environment for all pupils, staff, governors, parents and visitors alike.
- Fosters a culture where all stakeholders/staff feel comfortable contributing their ideas and opinions, ensuring that all voices are heard and valued.
- Upholds and champions British values and protective characteristics, creating a culture of respect, equality and diversity.

The Compassionate Leader:

- Will show empathy with children, staff and families through their leadership behaviours
- Will act with fairness and consistency at all times
- Will give credit where it is due and show appreciation for the efforts of every member of staff
- Will not be afraid to make mistakes and will show their own vulnerabilities
- Will go above and beyond to recruit and retain good staff
- Will be unconditionally inclusive
- Will have courageous conversations
- Will be reflective on their own professional practice and be receptive to advice offered.

The Community Leader:

- Will be highly visible within their own school setting and the local community
- Will be accountable for their actions and decisions
- Will act with integrity, drawing on their values to guide their decisions
- Will empower and enable staff by leading by example
- Will positively promote the Trust and school at all times

We will ultimately achieve this through being Collaborative leaders**The Collaborative Leader:**

- Will articulate a clear vision for their school which is understood and acted upon by all staff, pupils and families
- Will engage in and promote all Trust wide activities – working in a positive partnership with all Trust staff.
- Will unconditionally work with other professionals both within and outside of the Trust for the greater good of our children
- Will display commitment to their staff and school priorities, resulting in high staff morale.
- Will motivate their staff with passion, enthusiasm and inspiration making staff feel valued for their contribution to the school and the Trust.

Our Schools

Primary

Borden Church of England Primary School, ME9 8JS
 Bredgar Church of England Primary School, ME9 8HB
 Dymchurch Primary School, TN29 0LE
 Lydd Primary School, TN29 9HW
 Lynsted & Norton Primary School, ME9 0RL
 Milstead & Frinsted Church of England Primary School, ME9 0SJ
 Minterne Junior School, ME10 1SB
 Petham Primary School, CT4 5RD
 Selling Church of England Primary School, ME13 9RQ
 The Oaks Infant School, ME10 1GL

Trust Central Team

Central Support Team

(based at Lynsted & Norton Primary School)

Human Resources Team

Finance Team

Business Support & Management Information Team

Marketing Team

ICT Support

Trust Executive Team - School Improvement

Inclusion Executive Officer

Standards Executive Officer

The Application Process

Applications will only be accepted from candidates who complete our application form, CVs will not be accepted. Applicants can apply directly through the Kent-Teach website. Alternatively, please contact trusthr@ocmat.org.uk for a paper application form.

The Shortlisting and Interview Process

After the closing date for this post, a panel will conduct a shortlisting process. You will be selected for interview based entirely on the contents of your application form and we therefore suggest you read the Job Description and Person Specification fully prior to completing your application.

If your application is shortlisted, the Trust reserves the right to conduct an online search as part of our safer recruitment checks in line with KCSIE guidance. Any relevant information found with regards to a candidate's suitability to work with children will be discussed at interview.

Candidates selected for interview will be informed.

All candidates who are invited to interview must bring the following original documents:

- Documents to evidence right to work in the UK
- Visual identification which includes a photograph (driving licence or passport)
- Documentary proof of current name and address
- Where appropriate, documentation evidencing change of name
- Certificates of educational or professional qualifications that are necessary or relevant for the post

Conditional Offer

Any offer of employment will be conditional upon a number of formalities, including, but not restricted to the following:

- Verification of right to work in the UK
- Receipt of 2 satisfactory references in line with KCSIE, one or if applicable, both of which must be your most recent employer and/or most recent childcare setting
- Verification of identity checks and qualifications
- Satisfactory enhanced DBS check and appropriate checks that may be required if you have worked or been resident overseas in the past five years
- Satisfactory pre-employment health clearance
- A check against the Teacher Service Register for any teaching prohibition or restriction orders where you are applying for a teaching role or if you have previously held an employed teaching role

Safeguarding

OCMAT has robust safer recruitment procedures to help prevent unsuitable people from working with children.

All individuals working in any capacity at our Trust will be subjected to safeguarding checks in line with the statutory guidance Keeping Children Safe in Education.

Retention of Information

All information is stored securely and any information supplied by unsuccessful candidates will be destroyed through the confidential waste system six months from the date of interview or submission date of application if not successful for interview, in accordance with our retention or records procedure.

Please visit the OCMAT website for all Trust Policies: www.ocmat.org.uk



Mr David Whitehead, CEO, Our Community Multi Academy Trust
 c/o Lynsted & Norton Primary School
 Lynsted Lane
 Sittingbourne
 Kent
 ME9 0RL

Company No: 10842747