JOB DESCRIPTION



Post Title:	Administrative Assistant (Primary)	Grade :	BEX 05
Responsible to:	School Business Manager	1	
Responsible for:	N/A		

Main purpose of the job:

• To provide an effective and efficient administrative support to the head teacher and the school

Duties and Responsibilities:

- To undertake reception duties , answering telephone, respond to routine enquiries and receive visitors
- Collect, account for and bank cash for various purposes
- Administer pupil catering and recording procedures including SIMS, passing on and obtaining information to/from other agencies
- Liaise with parents, teachers, educational psychologists, educational welfare officers, health service staff and other stakeholders in the administrative & welfare aspects of their work
- Account, hold and distribute pupil medicines, asthma pumps etc.
- To operate office equipment
- Update SIMS MIS system
- Liaise with external agencies
- Organise school events and trips
- Organise school tours
- Update the school website and communication platforms
- Operates office equipment including PC, copier/scanner, switchboard etc.
- Handles and accounts for cash
- Uses SIMS after training to ensure records are kept up to date
- Undertake statutory returns
- Liaise with external agencies
- Works in close contact with teaching staff in dealing with pupil welfare and providing administrative support
- Frequent daily contact with pupils dealing with administrative matters and medicines etc.
- Organise school trips and events
- Organise school tours
- Update the school website and communication platforms
- Account, hold and distribute medication to pupils considered competent to self-administer
- To undertake any other duties commensurate with the level of the post

Other areas of responsibility

Safeguarding

- Work in line with statutory safeguarding guidance (e.g. Keeping Children Safe in Education, Prevent) and our safeguarding and child protection policies including the recording and reporting as per the policy and procedures of the Trust
- Promote the safeguarding of all pupils in the school

Signed by:	Post holder:	Date:
	Line Manager:	Date:
Last review date	May 2022	
Next review date	May 2023	

Please note: this is illustrative of the general nature and level of responsibility of the role. It is not a comprehensive list of all tasks that the postholder will carry out. The postholder may be required to do other duties appropriate to the level of the role, as directed by the headteacher or line manager.

This job description may be amended at any time in consultation with the postholder.

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PERSON SPECIFICATION

Qualifications and training

• GCSE or equivalent in English and Mathematics at grade C or above

Experience

- Demonstrable experience of working within a reception / customer facing environment
- Experience of administration and reception work in an educational setting
- Experience of using email and Microsoft Office programmes
- Experience of data management, preferably SIMS in an education setting

Skills and knowledge

- Excellent interpersonal skills and ability to work within professional boundaries and relate well with visitors, students and staff
- Ability to work with due regard to confidentiality, data protection and safeguarding at all times
- Excellent oral and written communication skills
- Ability to follow set procedures and use own initiative in to solve problems and respond proactively to unexpected situations
- Ability to work well under pressure in a busy environment and be able to multi-task

Personal qualities

- Flexible approach, including a sense of humour and positive attitude toward work
- Ability to deal calmly, tactfully and effectively with a range of people
- Trustworthy and discreet for confidentiality
- Ability to be pro-active with a team, working effectively with a range of styles and personalities
- Proactive and keen learner, with a willingness to undertake further training and professional development for the role