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Job Description: Office Manager

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| **School:** | **Halfway Houses Primary School** |
| **Grade:** | **Kent Range 6****£23,801- £25,262 (pro-rata pa)****37hrs per week / 40 weeks** |
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| **Responsible to:** | **Head of School** |

**Purpose of the Job:**

To manage the administrative function within the school.

**Key duties and responsibilities:**

1. Plan, develop, organise and monitor support systems, and procedures

2. Contribute to the development of administration policies

3. Provide support, advice and guidance on administrative issues to senior staff

4. Liaise with other staff, pupils, parents/carers and external agencies in a professional manner

5. Maintain recording and information systems, including updating personnel staff.

6. Undertake analysis and interpretation of data, and produce detailed reports and complex information

7. Operates bespoke school information management systems

8. Responsible for completion and submission of forms, returns etc., including those to outside agencies

9. Produce and respond to correspondence

10. Manage hhoffice@ email address and allocate tasks accordingly

11. Ensure that tasks are allocated fairly and equitably

12. Log any staff accidents and risk assessments on IAmCompliant

13. Carry out any reasonable request from Head of School that is appropriate to KR grade

Individuals in this role may also undertake some or all of the following:

1. Allocate work to administration staff

2. Assist in the recruitment of administrative staff

3. Contribute to marketing and promotion of the school

**The Island Learning Trust is committed to safeguarding.  The Trust is committed to ensuring the highest levels of safeguarding and promoting the welfare of our pupils, and we expect all our staff and volunteers to share this commitment.**

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Person Specification: Office Manager

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

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|  | **CRITERIA**  |
| **QUALIFICATIONS** | Level 2 or 3 Diploma.  |
| **EXPERIENCE** | * Experience of working for to senior school staff / Head teacher
* Experience of drafting reports and correspondence
* Experience of supervising staff
* Experience of schools financial processes/budgets
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| **SKILLS AND ABILITIES** | * Report-writing skills and ability to draft correspondence
* Supervisory skills
* Ability to undertake training and recruitment
* Excellent interpersonal and organisational skills when dealing with all levels of staff, elected members, MPs, MEPs and external contracts
* Computer literacy – ability to produce a range of documents and reports, including non-standard reports, using Windows wp package, Excel spreadsheet and database functions
* Ability to undertake research and analyse data
* Diary and time management skills
* Ability to organise own workload and that of others to achieve a range of deadlines
* Ability to balance constantly changing priorities
* Ability to work within a climate of change
* Ability to take a proactive approach
* Ability to develop, monitor and maintain effective computerised and manual systems and to suggest improvements
* Ability to investigate complex queries and anomalies when required
* Ability to take accurate notes and minutes of meetings
* Ability to take a proactive approach to tracking action points from meetings and correspondence, in liaison with the managers concerned
* Co-ordination skills when arranging meetings and appointments and arranging client care arrangements when required
* Ability to oversee the administration of financial systems
* Commitment to equalities and the promotion of diversity in all aspects of working
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| **KNOWLEDGE** | * Knowledge and experience of relevant systems and specialist ICT packages
* Knowledge of the School’s Record Retention Policy and freedom of information protocols of awareness of the requirement for this policy and protocol
* Knowledge of computerised and manual filing systems
* Awareness of new initiatives, policy changes and their impact on the management of the school
* Awareness of Data Protection and confidentiality issues
* Staff will be expected to have an awareness of and work within national legislation school policies and procedures relating to Health and Safety
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