



Person Specification

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	CRITERIA
QUALIFICATIONS	 GCSE grade C or above or equivalent in English and Maths essential
EXPERIENCE	 School office experience, working with the public and dealing with confidential issues. Experience of working for senior school staff / Head teacher. Experience of creating documents using the Microsoft Office Suite. Experience of using SIMS.net and SIMS FMS. Experience of working as part of a Team Experience of the administration of school financial processes and procedures adhering to the Kent Scheme for Financing Schools. Experience of using KCC HR processes and procedures.
SKILLS AND ABILITIES	 Typing skills and ability to draft correspondence. Ability to undertake training and recruitment. Able to show sensitivity and objectivity in dealing with confidential issues. Excellent interpersonal and organisational skills when dealing with all levels of staff. Able to deal calmly, tactfully and effectively with staff, visitors, parents and pupils. Computer literacy – ability to produce a range of documents and reports, using Windows Office package, Excel spreadsheets and database functions. Diary and time management skills. Ability to organise own workload and that of others to achieve a range of deadlines. Ability to balance constantly changing priorities and pressures. Ability to take a proactive approach. Ability to develop, monitor and maintain effective computerised and manual systems and to suggest improvements. Ability to investigate complex queries and anomalies when required.

	 Co-ordination skills when arranging meetings and appointments. Ability to undertake the administration of financial systems, ICT and Paper related. Commitment to equalities and the promotion of diversity in all aspects of working.
KNOWLEDGE	 Knowledge and experience of relevant systems and specialist ICT packages. Knowledge and experience of the use of SIMS.net (desirable) or similar system. Knowledge of the School's Record Retention Policy and freedom of information protocols of awareness of the requirement for this policy and protocol. Knowledge of computerised and manual filing systems. Knowledge of KCC HR processes and procedures. Awareness of new initiatives, policy changes and their impact on the management of the school. Awareness of Data Protection and confidentiality issues. Knowledge of Safer Recruitment and Child Protection issues. Staff will be expected to have an awareness of and work within national legislation school policies and procedures relating to Health and Safety.