

Person Specification – ICT Technician

AREA	ESSENTIAL	DESIRABLE
Education and qualifications	GCSE (Grades A – C/5+ in English and Maths); A level or equivalent Level 3 qualification	Level 3 qualification in IT or Computer Science
Experience	Minimum 2 years in an IT support role	Previous experience of working in a school environment. Completed apprenticeship in IT related area
Specialist knowledge and skills:	<ul style="list-style-type: none"> • Good working knowledge of Microsoft Windows and Office applications. • Excellent problem-solving and resolution abilities on a wide range of software, hardware and network issues • Good understanding of network and internet technology • Ability to carry and set-up IT equipment across site • Previous experience of using Apple iOS and MacOS 	<ul style="list-style-type: none"> • Previous experience of working in a school environment. • Working knowledge of Server operating systems • Understanding of TCP/IP, DNS and DHCP
Skills and Abilities:	<ul style="list-style-type: none"> • Excellent verbal and written communication skills; • Ability to advise, communicate effectively and assist a range of non-technical users within an organisation. • Good practical skills with basic tools such as screwdrivers • Self organisational skills 	
Personal Qualities:	<ul style="list-style-type: none"> • An effective team player but also able to think and work independently • High standards of integrity and approachability • Methodical approach to work, attention to detail important; • Takes pride in the quality and neatness of work • Committed to continued, professional development. 	
Safeguarding:	<ul style="list-style-type: none"> • Evidence of a commitment to promoting the health, welfare and safeguarding of children. 	