

Garlinge Primary School and Nursery

Person Specification for Attendance Officer

Qualifications	NVQ Level 2/3 or equivalent
	Minimum of 5 GCSEs at Grade C or above, including English and Maths, or equivalent
Experience	Experience of working in an office environment is essential
	Experience of working with young people and their families is desirable
	Experience of using SIMS.net is desirable
Skills and Abilities	Work in an organised and methodical manner and maintain accurate records
	Develop and maintain effective computerised and manual filing systems
	Take a proactive approach to tracking action points from meetings and correspondence, in liaison with managers and teams concerned, providing effective administrative support
	Convey information clearly and accurately orally and in writing to a range of people
	Supervisory skills
	Forward plan, prioritise and meet deadlines
	Able to investigate complex queries and anomalies when required
	Able to produce a range of documents and reports using Windows package, Excel spreadsheets and school database functions
	Take personal responsibility for organising day to day workload
	Work effectively and supportively as a member of the school team
	Use own initiative to solve problems and respond proactively to unexpected situations
Knowledge	Demonstrate a basic understanding of the work of a school
	Demonstrate a good understanding of the application of the school's Attendance Policy
	Good knowledge and proficiency in a range of computer applications – including Word, Excel, Powerpoint, Outlook, SIMS
	Demonstrate an understanding of confidentiality, data protection and safeguarding legislation