

## Person Specification – ICT Technician

	<b>Essential</b>	<b>Desirable</b>
<b>Education and qualifications</b>	GCSE (Grades A – C/5+ in English and Maths); A level or equivalent Level 3 qualification	Level 3 qualification in IT or Computer Science
<b>Experience</b>	Minimum 2 years in an IT support role	Previous experience of working in a school environment. Completed apprenticeship in IT related area
<b>Specialist knowledge and skills:</b>	<ul style="list-style-type: none"> <li>• Good working knowledge of Microsoft Windows and Office applications.</li> <li>• Excellent problem-solving and resolution abilities on a wide range of software, hardware and network issues</li> <li>• Good understanding of network and internet technology</li> <li>• Ability to carry and set-up IT equipment across site</li> <li>• Previous experience of using Apple iOS and MacOS</li> </ul>	<ul style="list-style-type: none"> <li>• Previous experience of working in a school environment.</li> <li>• Working knowledge of Server operating systems</li> <li>• Understanding of TCP/IP, DNS and DHCP</li> </ul>
<b>Skills and Abilities:</b>	<ul style="list-style-type: none"> <li>• Excellent verbal and written communication skills;</li> <li>• Ability to advise, communicate effectively and assist a range of non-technical users within an organisation.</li> <li>• Good practical skills with basic tools such as screwdrivers</li> <li>• Self organisational skills</li> </ul>	
<b>Personal Qualities:</b>	<ul style="list-style-type: none"> <li>• An effective team player but also able to think and work independently</li> <li>• High standards of integrity and approachability</li> <li>• Methodical approach to work, attention to detail important;</li> <li>• Takes pride in the quality and neatness of work</li> <li>• Committed to continued, professional development.</li> </ul>	
<b>Safeguarding:</b>	<ul style="list-style-type: none"> <li>• Evidence of a commitment to promoting the health, welfare and safeguarding of children.</li> </ul>	