Kent County Council Job Description: School Crossing Patrol

Directorate:	Growth, Environment and Transport
Unit/Section:	Highways, Transportation and Waste
Grade:	KR3
Responsible to:	Safer Mobility Team Leader (local liaison with the Head Teacher)

## Purpose of the Job:

To ensure the safety of pedestrians crossing the road at a designated School Crossing Patrol site between specified times of day. To ensure that traffic flows are not unnecessarily hindered whilst performing these duties.

## Main duties and responsibilities:

- To safely perform the operation of a School Crossing Patrol according to Kent County Councils' policies and procedures; including all Health and Safety and Child Safeguarding procedures.
- To correctly use the uniform and equipment, in accordance with the legal requirement, to ensure the safety of themselves, pedestrians, and drivers, including hazard warning lights where provided.
- Maintain control over pedestrians who are awaiting instructions to cross the road at a designated school crossing site, ensuring that they do not enter the road before traffic has been halted.
- To ensure that pedestrians are safely on the footway before indicating to traffic to proceed.
- Report any problems with the operation of the patrol and/or the highway environment that may be deemed a risk to the safe operation of the School Crossing Patrol e.g. vegetation, potholes and obstructions (including temporary road works).
- Monitor any incidents and inappropriate behavior at the site, reporting any issues as per Kent County Council's policy and procedures.
- To complete all practical on-site, online and attendance at facilitated training as required.

This role is customer facing and KCC has a duty, under the Immigration Act 2016, to ensure that its employees in customer facing roles speak fluent English to an appropriate standard.

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

## Kent County Council Person Specification: School Crossing Patrol

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

	CRITERIA
QUALIFICATIONS	Level 1 in literacy
EXPERIENCE	Experience of working with children and/or the public
SKILLS AND ABILITIES	<ul> <li>Good communication skills</li> <li>Fluency in English</li> <li>Punctual</li> <li>Reliable</li> <li>Assertive</li> </ul>
KNOWLEDGE	<ul> <li>Good understanding of road use and traffic awareness</li> <li>Understanding of the highway environment and related features e.g. signs, lines and other aspects of the Highway Code.</li> <li>Computer literate and have email access</li> <li>Basic safeguarding awareness</li> </ul>
KENT VALUES	<ul> <li>Basic safeguarding awareness.</li> <li>We are brave. We do the right thing, we accept and offer challenge</li> <li>We are curious to innovate and improve</li> <li>We are compassionate, understanding, and respectful to all</li> <li>We are strong together by sharing knowledge</li> <li>We are all responsible for the difference we make</li> </ul>
OUR CULTURAL ATTRIBUTES	<ul> <li>Compassionate &amp; inclusive</li> <li>Working together – building and delivering for the best interests of KCC</li> <li>Externally focused – residents, families and communities at the heart of decision making</li> <li>Flexible/agile – willing to take (calculated) risks</li> <li>Empowering – our people take accountability for their decisions and actions</li> <li>Curious – constantly learning and evolving</li> </ul>